

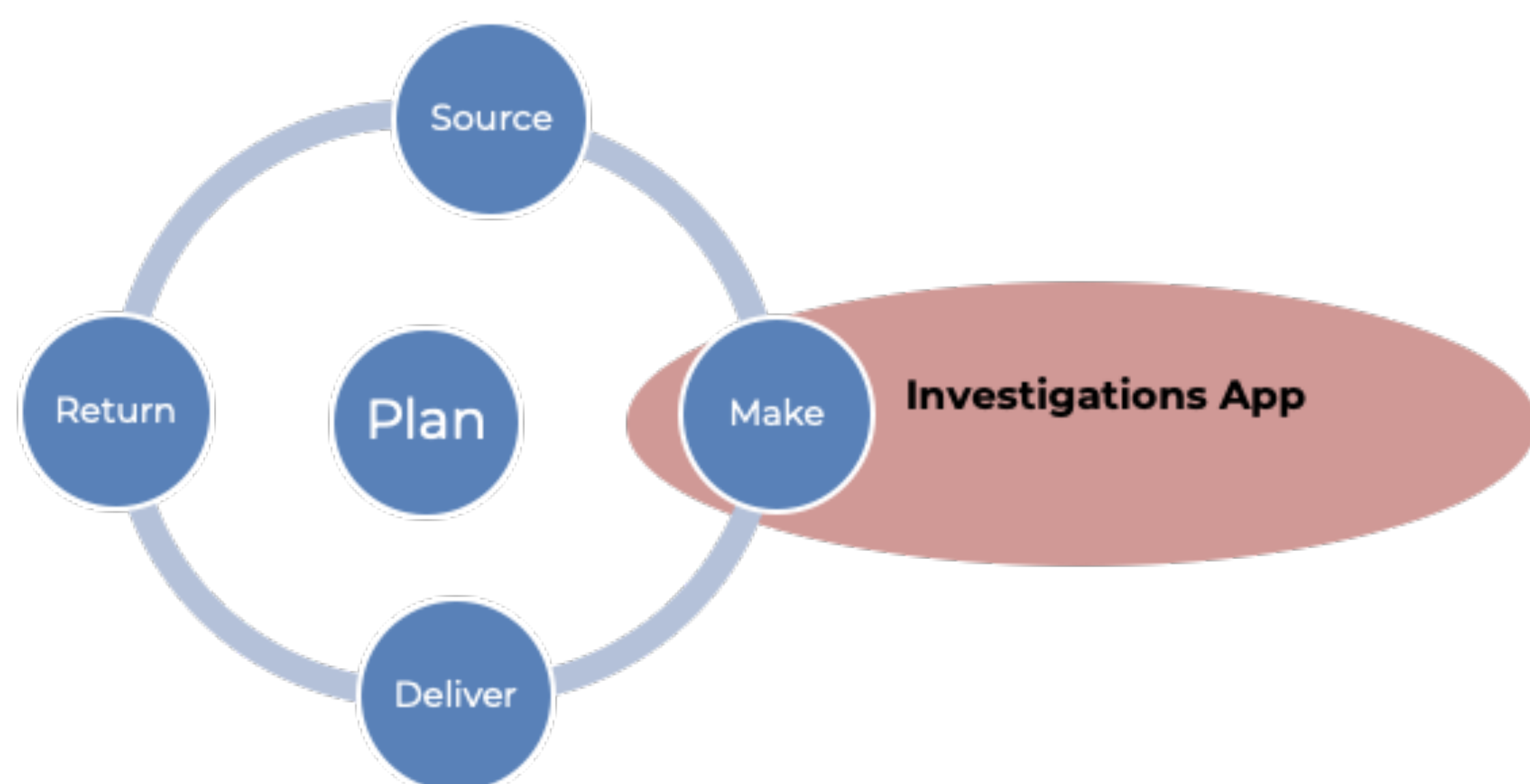
INVESTIGATIONS APPLICATION

HOW WE HELP OUR CLIENTS

Our predictive analytics-based Investigations App leverages artificial and business intelligence to help anticipate avoidable delays in active investigations.

- Connect and integrate data from QMS system and other sources (TrackWise, ETQ Reliance, MasterControl, spreadsheets, etc.)
- Deploy an automated alert and escalation system (text and/or email) to accelerate response to events impacting time to closure
- Signal when an investigation is not progressing as expected

✓ We work with you to define real-time rules & triggers to help automate critical portions of your management activities.



www.oqsie.com

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OUR APPLICATION

Signals when an investigation is not progressing as expected, based on meaningful factors, e.g:

- Work cadence of assigned investigator
- Prior investigations of that product
- Investigations with similar characteristics (elapsed time from event, functional group launching it, manufacturing process involved, etc.)

When connected to our Supply Chain App, signals when the predicted closure date may impact product availability.

Alerts & Escalation Example

- Mark has 12 investigations in process. Historically, when he has more than 10 in process, 1 or more will require extensions.
- Others on the team appear to have capacity to take over some of these investigations.



Alert & escalation system will automatically text and email Mark's supervisor, anticipating potential issues with investigations assigned to Mark.



Text and email messages had also been sent to Mark when the 11th investigation assigned to him was detected, suggesting he raise a flag with his supervisor.